

**WE
WANT**

YOU!



**ROMEX®
SERVICE-PARTNER**



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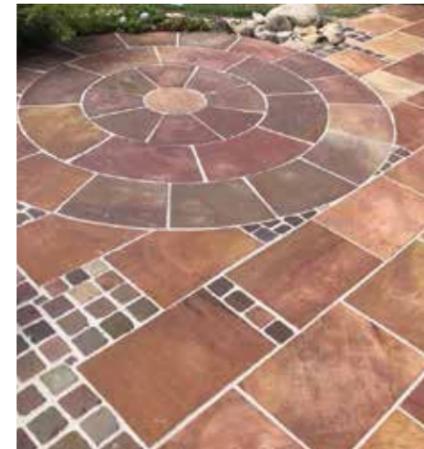




Using ROMEX® paving joint mortar

all kinds of paved stone surfaces and slabs
in various areas
can be jointed quickly and easily

BEFORE



AFTER



ROMEX® SERVICE-PARTNER

Our specialists in real estate maintenance

Finding the optimal solution for the customer and constantly improving products and processes is part of our corporate philosophy. In order to meet this requirement, we train service partners who, as certified experts, carry out professional application of our ROMEX® products.

As a ROMEX® service partner, you know very well what is important to our customers:

Reliability, honesty, thoroughness and hard work.

ROMEX® is a family company that can look back on a success story of over 30 years. We stand for reliable system solutions in the core areas of paving stone joint mortar and floor coatings. We are the only provider in the industry to offer a guarantee of up to 10 years on our system solutions, provided they have been processed professionally. To ensure this, we have a network of specially trained and certified professional craftsmen who will carry out the work for you on site. As a responsible manufacturer, we always remain your main point of contact and are at your side with all of our know-how as a competent partner.

Whether renovation of paved areas or grit and gravel strengthening around the house, pothole repairs in the driveway or the waterproofing of garages and cellars, we offer professional services from one source: preparation, cleaning, professional application and post-treatment.

Thanks to your professional work and our high-quality products, we offer our customers a perfect package.

Our promise

- Permanently weed-free areas
- Water permeable, environmentally friendly products
- Later cleaning with a high-pressure cleaner is no longer a problem

Become our regional SERVICE PARTNER! We train and certify you. In this way we create trust with the customer and increase mutual success.



Old paved stone surface renovation

Paved stone surfaces that are laid without solid joints will not look nice after some time. Weeds sprout from the joints and the stones lose their natural coloring through moss and dirt. ROMEX® synthetic resin paving joint mortars are not only the optimal solution against weeds and ants, they also offer a visually appealing surface long term. Old joints can now be repaired without the need to take up and re-lay the paving stones, as long as the paved stone surface is still in good working order and can be walked on and it is only the restoration of the joint that is required.



Grit and gravel strengthening

Loose stones will no longer land on the lawn, the terrace or even in the house. With ROMEX® grit and gravel strengthener, grit and gravel can be glued and thus create a sure-footed, visually appealing surface. Whether it is light wells around the house, decorative surfaces, tree surrounds or garden paths, all can benefit from this product. The areas are permeable to water, easy to care for and prevent weed growth. You also create barrier-free areas.



Asphalt and pothole repair

No more stumbling blocks and unsightly concrete surfaces. Potholes, missing parts and breakouts, for example on stairs, are both a nuisance and a source of danger. With the versatile ROMEX® repair mortar, these shortcomings can be remedied quickly and permanently. Also in the winter. We offer a unique, highly reactive repair mortar that can be applied even at temperatures down to -10 ° C.



Garage and cellar waterproofing

Thanks to the adaptation to the needs of property owners, an extremely user-friendly, solvent-free sealing product was developed. Visually appealing, easy to use, universally applicable. ROMEX® multi-sealant for garages, cellars and hobby rooms is an extremely hard-wearing sealant for floor, wall and ceiling surfaces indoors and outdoors. The multi-sealant is ideal for sealing cement-bound substrates - even with moisture penetration from rising damp.

Good reasons for successful working together!



Quality is our yardstick

All ROMEX® products are based on our own formulas, which are tested and constantly improved by our research and development department. The certification is then carried out by independent bodies. Thinking further and pursuing new paths has made ROMEX® what it is today: a globally active family company with excellent and award-winning products, Made in Germany.



We focus on partner loyalty

Whoever collaborates intensively with ROMEX® and exclusively works with ROMEX® application products, can expect 100% partner loyalty from ROMEX®. ROMEX® undertakes to forward all end customer inquiries from the agreed postcode area to the SERVICE PARTNER.



Trust thanks to certification

After the contract has been signed and you and your employees have successfully completed training, you will be certified. The ROMEX® certificate as a SERVICE PARTNER is a seal of quality for your customers. This will make you stand out. Because as a SERVICE PARTNER you are reliable, honest, only process our high-quality branded products and convey security.



Advertise together

Each SERVICE PARTNER receives a box of advertising materials. It contains all the important documents and hand samples for your customer acquisitions. ROMEX® equips you with uniform clothing, such as T-shirts, hoodies and jackets. Joint advertising with your address imprint in local newspapers and regional magazines as well as joint participation in regional fairs, city and street festivals are also part of the advertising package.



You are assured of support

Should any difficulties arise on site, the ROMEX® field team is at your service and technical service is available to ensure quick and competent problem solving.



Stay connected with the maintenance service!

Continuity and solidarity as trump cards.

As a ROMEX® SERVICE PARTNER, the work should not end after successful renovation. Make your client a long-term customer. We also offer you a ready to use maintenance contract. Thanks to your good work, you instill trust and leave a lasting impression. Use that!

With the maintenance service, you visit your customers at regular intervals to carry out work around the house. These include cleaning the paved areas after winter, maintaining the area after the synthetic resin film has weathered or other services. If you stay in contact with your customer, follow-up orders will result. You stay in the conversation, even in the neighborhood.

Take advantage of this opportunity and build up a long-term customer base. We are happy to support you.

Become a service partner successful together!

As a ROMEX® SERVICE PARTNER, you are a trained craft company that is contractually linked to ROMEX®. They are regional partners in a jointly defined postcode area. In addition to good customer service, good German virtues are top priority for your company, namely: sincerity, honesty, punctuality, cleanliness and reliability.

Does this feel like you? Then apply!

Send us your meaningful company presentation including business registration and tax number. Other documents such as IHK membership, association membership(s), master craftsman certificate and extract from the commercial register are desirable. Please also let us know your desired area, the postcode area in which you would like to work for us.

After an internal check, your contact person will contact you immediately to coordinate further procedures. After the contract has been signed, all employees receive intensive training in theory and practice. After completing the training measures, we will certify your company. You are then a ROMEX® SERVICE PARTNER.



Maintenance contract for paving stone, slab and natural stone surfaces



Project: _____
 Joining system: _____ Size: _____
 Order: Care and maintenance of stone surfaces: _____
 Order total: _____ Payment conditions: _____
 Contract start: _____ Contract end: _____
 Client: _____ Contractor: _____

Service description: (to be adapted to the property-specific conditions and country-specific regulations)
 A care and maintenance contract is concluded for the professional maintenance of the stone surfaces.
 Maintenance is carried out twice a year and include the following services:

- Removal of foreign growth that is not appropriate for the location, including leaves and debris.
- Removal of vegetation, leaves and debris in the edge and security strips.
- Inspection and, if necessary, cleaning of the drains, drainage channels, inspection shafts.
- Cleaning the stone surfaces with stone and joint compatible cleaners.
- Check the paving joint mortar.
- Removal and disposal of plant waste and debris.

Checks are limited to visible defects. The client is informed about the dates of the individual maintenance schedules. A record is made of the work carried out, in which recommendations are also given for any reworking and remedial work that may be required. The contractor is free to request partial payments after each care period.

Parts of the contract:
 • this contract

Changes to the contract must be made in writing.
 The place of jurisdiction for all disputes arising from the contractual relationship is:

Place, date: _____ Place, date: _____
 Signature of client: _____ Signature of contractor/company stamp: _____

Note: Please stamp the maintenance contract to the respective property and applicable legal provisions.

Your contact: _____

ROMEX®

Maintenance protocol for paving stone, slab and natural stone surfaces



Project: _____
 Joining system: _____ Size: _____
 Order: Care and maintenance of stone surfaces: _____

Protocol on work carried out:

Recommendation for improvement or repair work:

Place, date: _____ Place, date: _____
 Signature of client: _____ Signature of contractor/company stamp: _____

Your contact: _____

ROMEX®

Guaranteed security for specialist companies!

If you as a ROMEX® SERVICE PARTNER are a specialist company or a trained garden landscape builder ROMEX® offers you a real competitive advantage. Offer your customers the ROMEX® SYSTEM GUARANTEE (short: RSG) for new buildings or extensive renovations including the addition of existing paving areas. RSG means security, especially for specialist companies that offer their end customers a five-year guarantee in accordance with the German Civil Code (BGB) on their construction work.

We stand for reliable system solutions in the core areas of paving joint mortar and industrial floor coatings. As the only provider in the industry we give up to 10 years guarantee on our system solutions, if they are carried out by professionals.

The private area includes paved stone and slab coverings around the house. These are primarily terraces, paths and driveways. The structure is compliant with the requirements of the local regulations.

Loads and weather influences, especially frost and de-icing salt, are the challenges that the superstructure, stone and joint must face. With the ROMEX® SYSTEM GUARANTEE, we give you as a specialist company the necessary security for a long-lasting, functional and beautifully paved surface.

YOUR ADVANTAGES

- Permanent good system compatibility of the joint and bedding
- No weed growth through the joints
- 100% frost and de-icing salt resistant
- UV and weather resistance
- Lasting durability
- Prevents settling

